

Communication Challenges Mind Map Script:

Psychological Barriers (+) Audio:

Characteristics of psychological barriers include e-learning acceptance, isolation, and self-motivation. An example of e-learning acceptance can be, the belief that distance learning is less effective than face-to-face courses. Isolation can be found in little-to-no collaboration or social interaction with classmates is happening, and there is just an overall lack of support. Self-motivation can be found with poor time-management and study skills by the student along with excessive distractions and procrastination.

Technological Barriers (+) Audio:

Within technological barriers, there are two characteristics we will look out for: access and accommodation. Example of access barriers would be a student that is uncomfortable or inexperienced with the software that is being used in the distance learning course. For accommodations, the individual might have visual impairment and they need access to narrated content.

Social/Cultural Barriers (+) Audio:

Within social/cultural barriers, there are three characteristics we will look out for: social/context cues, written expression, and cultural conventions. An example of social/context cues could be a lack of facial expressions, voice-pitch, body language, all of those help us understand the tone of our classmates. Written expression examples could be the use of idiomatic expressions, spelling errors, or even the overuse of analogies. Cultural conventions can be presented with language barriers between students and writing, reading, and social communication.

Contextual Barriers (+) Audio:

Contextual barriers focus on three main characteristics between synchronous, asynchronous, and the overall authenticity of the course. Examples of asynchronous barriers could be the overall lack of interaction between students, and between the student and the instructor. Examples of synchronous could be the conflicting time zones that could cause scheduling and coordination issues between students trying to communicate. Authenticity presents with discussion posts that might just be recycled information, not giving us any further understanding or critical thinking skills.